

Discover the Difference

Questions? Email us at info@formalfashionsinc.com

- **Easy fit outfits.** All dresses are EZ FIT "A" line cuts with sash ties to create a perfect fit every time. All you need to do is hem to your desired length.
- **Black Express Dresses** are in stock, ready for delivery. In a hurry? DON'T WORRY!
- Dresses, skirts and blouses can be made with EZ Care **9 oz. Soft Performance Knit.**
- Menswear that comes with a **"Best Price Guarantee"**. If you can find a better list price, we will match it and ship for free.
- **Early Delivery.** You will receive manufactured items a week to a month sooner than our competition.
- **Easy Ordering.** Order a **"Size Run"** and you eliminate measuring, exchanges and guesswork. Try on the different sizes and order the size that fits the best. It's that easy!

Visit our interactive website www.formalfashionsinc.com and view every dress and every blouse in every color.

PLACING AN ORDER

Choose one of the following methods:

Fax: 1.480.491.2228 operating 24 hours a day.

Email: orders@formalfashionsinc.com

Phone: call toll free 1.800.528.7909 7am to 4pm PST M-F

Mail to: Formal Fashions, Inc.

P.O. Box 11688

Tempe, AZ 85284

Include your email address, and we will email you confirmation of your order and your ship date. Send us an email if you do not receive an email confirmation to verify that we received your order.

DELIVERY

Order early to allow for delivery time and exchanges.

In stock items usually ship within 2 business days.

Manufactured garments usually ship within 3 weeks.
(Allow 4 weeks in October/November.)

Allow 6 weeks for special orders and non-featured items.

Weekends and Holidays are excluded in delivery time.

SHIPPING and HANDLING FEES

Fed Ex Ground	8%	of Order or \$10.00 Minimum
Fed Ex 3 Day Select	14%	of Order or \$20.00 Minimum
Fed Ex 2 Day	20%	of Order or \$30.00 Minimum
Fed Ex Overnight	30%	of Order or \$50.00 Minimum

Guam, Puerto Rico and Canada:
Please call to discuss the shipping method and fee.

FREE SAMPLES

To review our quality garments, please call 1.800.528.7909. All we require is a guarantee with a Visa, MasterCard, or American Express.

Samples are usually in black and ship the next business day.

You can request fabric swatches to review colors or texture.

Samples are to be returned within 15 days of receipt.

The credit card will be charged if items are not returned within 15 days.

PAYMENT TERMS and METHODS

1. Organization checks, activity fund, money orders or cashiers checks - **NO PERSONAL CHECKS.**
2. Credit Cards - Visa, MasterCard and American Express.
3. Principal Guarantee - Signed statement by principal that the order will be paid net 7 days.
4. Official Purchase Order:
This must be an approved/signed Purchase Order.

A 2% monthly finance charge will accrue after 30 days.

ALL accounts will accrue and be liable for finance charges and collection fees.

RETURNS and EXCHANGES

We have a 30 day return and/or exchange policy. Please check your order against the packing list upon receipt and notify us immediately if you have any concerns or questions.

1. Refer to the pink Return/Exchange form included within your package and follow the instructions provided.
2. Restock fees will apply to all returns and exchanges.
10% for in stock items and 20% for manufactured items.
3. Special orders, special cuts (talls/shorts & knee/tea lengths) & non-featured items are non-returnable.

FABRIC CODES, CARE and COLORS

For Fabric Information, visit our website www.formalfashionsinc.com. Although we try to match fabric colors as closely as possible, we cannot guarantee exact dye lots for future orders.

